iNFOTV User Data Policy



Last updated: June 17, 2024

At Infotv Inc., we respect your privacy and are committed to protecting any information you provide when using our app to publish content to Infotv Channels. This Privacy Policy outlines the types of information we collect and how we use and protect it. By using our iNFOTV app, you agree to the practices described in this policy.

1. Information We Collect

We want to emphasize that Infotv Inc. does not collect any personal information through our app. We do not request or store any personally identifiable information (PII) such as names, addresses, contact details, or any other personal identifiers.

2. User Content

When using the iNFOTV app to publish your content to Infotv Channels, the app may access and process the content you choose to publish. This includes the content you create using iNFOTV and any associated metadata or settings required for publication. However, we do not store or retain this content beyond what is necessary for the publishing process.

3. Non-Personal Information

We may collect non-personal information automatically when you use the iNFOTV app. This information may include device information, such as the type of device, operating system, and version, as well as usage statistics and analytics. This information is solely used to improve the iNFOTV app's functionality, performance, and user experience.

4. Third-Party Services

The INFOTV app may integrate with third-party services to enable the publishing functionality. Please note that the data handling practices of these third-party services are governed by their respective privacy policies. We do not share any personal information with them. We encourage you to review their policies before using the INFOTV app.

5. Security

Infotv Inc. takes reasonable measures to protect the information processed through the INFOTV app. We employ industry-standard security practices to prevent unauthorized access, use, or disclosure of any information we collect. However, please understand that no method of transmission or storage over the internet is entirely secure, and we cannot guarantee absolute security.

6. Children's Privacy

The INFOTV app is not intended for use by children under the age of 13. We do not knowingly collect any personal information from children. If we become aware that we have unintentionally collected personal information from a child, we will promptly delete it from our records.

7. Changes to this Privacy Policy

Infotv Inc. reserves the right to modify or update this Privacy Policy at any time. Any changes will be posted on this page with a revised "Last Updated" date. We encourage you to review this policy periodically to stay informed about our data practices.

8. Data Deletion Request

Even though iNFOTV does not collect personal data, we provide a mechanism for users to request the deletion of any data that they believe might have been inadvertently collected.

How to Request Data Deletion

- **Submit a Request**: If you wish to request the deletion of any data, please send an email to support@infotv.ca referencing the email address associated with your account.
- **Request Details**: Clearly state in your email the data you wish to have deleted. This helps us accurately process your request.
- **Processing and Confirmation**: Upon receiving your request, we will verify and process it. We will inform you once the deletion is complete or if there are any issues.

9. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us at info@infotv.ca.

By using the INFOTV app to publish designs to Infotv Channels, you acknowledge that you have read and understood this Privacy Policy and agree to be bound by its terms and conditions.